

Policies, Procedures, & Popular Problems

Full document provided under resources.

Student Dress Code

- No blazers
- Contact us with any appearance issues
- o If you have an offer for different attire, please make us aware so we can approve

• Off Campus Activities

- Let us know when and where
- Rule of Three for student safety

Illness at Work

- Need to hear from supervisor, not student, about what they want to do
- o Early pick-up for any reason goes through CWS, not student

• Discipline

- o Treat students as employees, but keep CWS in the loop
- o If unsure, call us!

Timecards

- REQUIRED for DOL compliance
- Valuable for communication
- Real-time feedback
- Student Worker of the Month selection
- o Part of Student's CWS grade

CWS Grades

- Attendance
 - Student receives a 0 for missed days, partial credit after make-up day
 - \$150 fine for incomplete make-up days by end of the quarter
 - Students should never ask you to excuse their day
- Presentation
 - Attitude, dress code, professionalism, timeliness

• Additional Support for My Students

- Mental Health counselors at school, anonymous referrals
- o CWS will work with you on Improvement Plans
- CWS-taught classes tell us what you need us to teach them!

First Impressions & Culture Setting

Speakers: Kristin Garcia, The Verge; Matt Cagigal, (Former) Chesapeake

• Introduce the place & the people!

- Let them know you're excited
- Make students feel welcome intro them to your colleagues
- Food makes friends

Job Description

- What department & what it does
- Why is it important
- Task-oriented jobs
- Specific instructions for projects

• Chain of Command

- o Direct supervisors and who to go to if they are unavailable
- Have an ongoing project in case the day-to-day is completed
 - Ideas below under resources
- Reward successes



Settling In

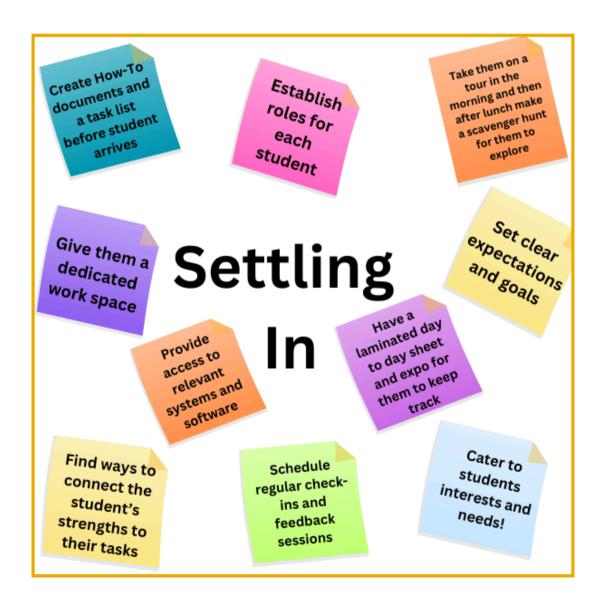
Speakers: **Bailey Tyler,** Bethany Children's Health Center; **Christa Cook,** Good Shepherd Hospice; **Elizabeth Wynne,** Delta Dental

• Onboarding & HR

- Treat students the same
 - Usual paperwork, forms, background checks

• Establish & Demonstrate Company Culture

- Get to know you questionnaire (example provided under resources)
- Lunch options
- Are headphones allowed for music?
- Dress code



Learning & Engagement

Speakers: **Andrea Dean,** OK County Sheriff's Office; **Amy Neff,** OKC Thunder; **Zachary Scott,** Accenture

- What are they interested in doing?
 - o Can that be implemented?
 - Video creation, design work via Canva, photography, cultural presentations, event planning
- Internet Scavenger Hunt
 - Student led discovery about your company
 - Make it fun!
 - What is your mission?
 - When were you established?
 - Leadership
 - Unique facts
 - How many departments within
 - If you could choose, where would you go?



Nitty Gritty Details

Speakers: **Brianne Webb,** CROKC, Virtual Speaker: **Lancelot Duff-Williams,** OK Department of Mental Health

Do Time Cards Together!

- Learn what they think they did well
- Get to know personalities
- Provide mentorship and constructive advice

· SAPR required twice a year

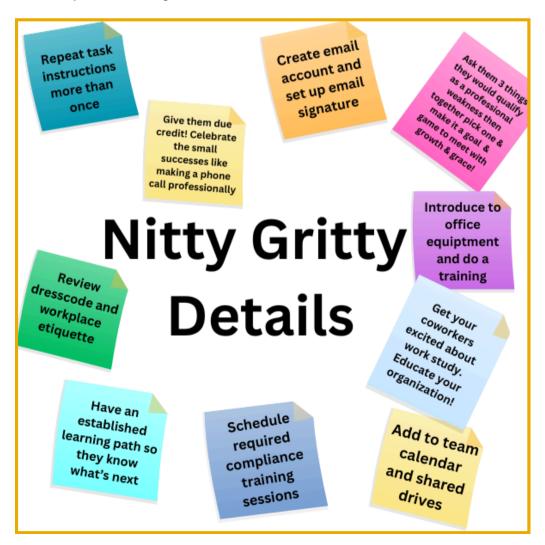
- Brianne will pester you!
- Be honest!

Site Visits

• If you have a special time or event you would like us to attend, let us know!

Newsletters

- o Please read
- Important info about any scheduling changes
- o Good ideas we are seeing elsewhere
- Send us photos of your students at work!



Talking to Teens- Principal Kelsey Herman

• Meeting Students Where They Are

- o Individual strengths and gifts, hobbies & interests
- How can this student be involved in company culture
 - Mentor, culture initiatives, & student-led projects
- Be Authentically YOU
- Providing Clarity-Communicating Expectations
 - Note-taking & repeating back projects and goals
 - Establish skills and responsibility
 - Advocate to better understand
 - Daily task sheet
 - Build automaticity
 - Ownership
 - o Goal setting on long-term projects
 - Spark endurance
 - Friendly competition
 - Time card review
 - Foster excellence & growth
- "I" Statements
 - o "I feel"
 - o "when you"
 - o "because I"
 - "I would like us to"

Debrief the Day

- o Highs, Lows, Hopes
- ONE good thing
- o Where I started, Where I ended, Where you can continue

• Spread the Good News

o Positive emotion and recognition triggers growth

Responding

- o Active-constructive responding see strengths, follow up questions
- o Active-destructive points out problem
- o Passive Constructive Quickly acknowledge
- o Passive Deconstructive Ignore

Mr. Seitz's Rules of the World!

Many of you asked for the Rules of the World that Principal Herman referred to in her talk. I snagged a picture of him proudly displaying his rules in his classroom. Enjoy!



Rules of the World

- 1. THE WORLD IS NOT FAIR.
- 2. EVERYBODY HAS A BOSS.
- 3. LIVING INVOLVES HASSLES.
- 4. NOBODY IS ENTITLED TO ANYTHING.
- 5. TRUE PRIDE IS SIMPLY SELF-RESPECT AND MUST BE EARNED AND NOT GIVEN.
- 6. BEING LOVED IS ONLY FREE FOR BABIES. AFTER THAT RECIPROCITY IS REQUIRED.
- 7. EVERYBODY GOOFS. A LOT!
- 8. EVERYBODY IS LAUGHABLE.
- STAYING HAPPY INVOLVES WORK.

Supervisor Resources

Brainstorming & Downtime

Get to Know Your Worker

Policies, Procedures, & Popular Problems

Questions to Consider

Supervisor Handbook

Network Videos

- Mentorship
- Meaningful Work

- Maximize Value
- Business Acumen

Friday Work Schedule

| ∠ CRISTO REY OKC Friday Worker | | | |
|--------------------------------|------------|--------------------|------------|
| Corporate Work Study Pro | | gram Schedule 2024 | |
| | | | |
| AUG 16 | Seniors | OCT 25 | Juniors |
| AUG 23 | Sophomores | NOV 1 | Seniors |
| AUG 30 | Sophomores | NOV 8 | Sophomores |
| SEP 6 | Juniors | NOV 15 | Juniors |
| SEP 13 | Freshmen | NOV 22 | Freshmen |
| SEP 20 | NO CWS | NOV 29 | NO CWS |
| SEP 27 | Seniors | DEC 6 | Seniors |
| OCT 4 | Sophomores | DEC 13 | Sophomores |
| OCT 11 | NO CWS | DEC 20 | Sophomores |
| OCT 18 | Sophomores | DEC 27 | NO CWS |

Monday: Sophomores | Tuesday: Juniors | Wednesday: Freshmen | Thursday: Seniors

Thank you to this year's partners!



Cristo Rey OKC Corporate Work Study Board

Nico Gomez, Matt Aderhold, Yeleeny Barajas, Susan Dell'Osso, Brooke Haneborg, Ann Pearce, Lan Miller, Miguel Mireles, Veronica Regan, Jessica Summers, Jacob Woolbright